

****PHSC Group – Black Friday Offers**

Terms & Conditions**

These Terms & Conditions apply to all Black Friday promotions offered by PHSC plc and its subsidiaries (PHSC Ltd, QCS International, QLM, Inspection Services, In House Safety and B2BSG Solutions) during the Black Friday promotional period.

1. Promotional Period

- All Black Friday offers are valid only for **new orders, bookings or voucher purchases** confirmed between 24 November and 2 December 2025 (inclusive).
- Any orders, bookings or commitments already placed before 24 November 2025 **do not qualify**.
- Enquiries, provisional bookings or quotes outside this period do not qualify unless written confirmation is received within the promotional window.

2. Eligibility

- Offers apply to **new bookings, purchases or orders only**, whether placed by existing clients or new clients.
- Existing contracts, previously agreed pricing, or ongoing projects **are not eligible** unless explicitly agreed in writing by the relevant subsidiary.
- The offer cannot be applied retrospectively to work that is already booked, underway, or invoiced.

3. Use of Multiple Offers

- Promotions cannot be used in conjunction with any other offer, discount, or pre-agreed special rate from the same subsidiary.
- Only one Black Friday offer can be applied per service or booking.
- Offers from different subsidiaries may be used independently but **cannot be combined on the same booking or invoice**.

4. Subsidiary-Specific Conditions

Each offer applies only to services or products of the subsidiary providing it.

This means:

- QCS International offers apply only to QCS services
- QLM offers apply only to QLM services
- PHSC Ltd offers apply only to PHSC Ltd services
- Inspection Services offers apply only to Inspection Services work
- In House Safety offers apply only to occupational hygiene and related work
- B2BSG offers apply only to B2BSG products

PHSC plc reserves the right to verify eligibility and decline the application of an offer if conditions are not met.

5. Booking Confirmation Requirements

For training courses, consultancy, inspections or assessments:

- A booking is confirmed only when written acceptance is received and, where required, a purchase order, signed agreement, or payment.
- Bookings finalised after **2 December 2025** do not qualify for Black Friday pricing and will revert to standard rates.

6. Offer Validity – Delivery Periods

Each offer applies only to work delivered within the stated timeframes:

- **QCS International consultancy and training:**
Valid for work delivered between 10 December 2025 and 31 March 2026.
- **Inspection Services LOLER/PUWER inspections:**
Selected dates between 1 December 2025 and 31 March 2026.
- **In House Safety assessments:**
Selected dates in February and March 2026.
- **QLM insolvency and CIMSPA-endorsed training:**
Training limited to scheduled online courses in January and March 2026.
Insolvency support valid for selected dates December 2025–March 2026.
- **PHSC Ltd Competent Person Service:**
Valid when a 36-month term is signed during the promotional window.

- **PHSC Academy scheduled training:**
Valid for dates listed in the Academy course schedule.
- **Training Vouchers (Buy £250, Get £50 Free):**
Vouchers purchased during Black Friday may be used for any PHSC Academy course delivered between **2 December 2025 and 20 December 2026**.
Pre-pay vouchers cannot be used to pay for discounted or promotional courses, including any Black Friday training offers.
They may only be used against courses charged at full standard rates.
- **B2BSG security tags and labels:**
Black Friday pricing applies only to items included in the promotional listing.

7. Payment Requirements

- Some offers require payment at the time of booking; others may allow invoicing.
- Failure to make payment within agreed terms may void the promotional discount.

8. Transfers, Cancellations & Refunds

- Standard subsidiary cancellation and transfer policies apply.
- Black Friday discounts do not alter cancellation rights, fees, or transfer conditions.
- **PHSC Academy training vouchers are non-refundable once purchased.**

9. Non-Transferability

- Black Friday offers are non-transferable and cannot be exchanged for cash, credit, or other services not specified.
- Training vouchers may only be used within the purchasing organisation unless otherwise agreed in writing.

10. Right to Amend or Withdraw

- PHSC plc reserves the right to amend or withdraw any Black Friday offer if circumstances reasonably require it.
- Any changes will not affect bookings already confirmed in writing.

11. Errors and Omissions

- PHSC plc reserves the right to correct any pricing or typographical errors published in promotional materials.

At a glance for eshot and websites, pointing to full T&Cs page:

Black Friday – Key Terms at a Glance

- Offers are valid only between **24 Nov – 2 Dec 2025**.
- Discounts apply to **new bookings only** and can't be combined with any other offer or pre-agreed rate.
- Each offer applies only to services from the relevant PHSC subsidiary.
- Bookings must be **confirmed in writing** during the promotional window to qualify.
- Delivery dates vary by offer; full details are on our website.
- **Training Vouchers:**
 - Buy £250 of credit and get £50 free
 - Valid for any PHSC Academy course until **20 Dec 2026**
 - **Vouchers cannot be used on discounted or Black Friday courses**
 - Valid on full-rate training only
- Vouchers are non-refundable.
- Standard cancellation and transfer policies apply.

T&CS specifically for B2BSG

****B2BSG Solutions – Black Friday Offer**

Terms & Conditions**

These Terms & Conditions apply exclusively to the Black Friday promotion offered by **B2BSG Solutions** during the PHSC Group Black Friday event.

1. Promotional Period

- The Black Friday discount is valid **only for orders placed and confirmed between 24 November and 2 December 2025** (inclusive).
- Orders placed before or after this period will not qualify for promotional pricing.

2. Eligible Products

- The discount applies **only to the selected security tags and labels** listed in the B2BSG Black Friday promotional materials.
- All other B2BSG products, systems, and services are excluded from this promotion.

3. Pricing & Discounts

- Black Friday pricing is applied **only to the qualifying items** and **only during the promotional window**.
- Prices are exclusive of VAT and delivery charges (unless otherwise stated).
- Promotional prices cannot be retrospectively applied to existing orders.

4. Order Confirmation Requirements

- An order is considered confirmed only when B2BSG has received **written acceptance**, along with any required purchase order or payment.
- Orders confirmed after **2 December 2025** will automatically revert to standard pricing.

5. Stock Availability

- All promotional items are offered **subject to stock availability**.
- B2BSG reserves the right to limit quantities or withdraw items if stock is depleted.
- If stock becomes unavailable after an order is placed, B2BSG will notify the customer and offer:
 - A revised delivery date, or
 - A full refund for the unavailable items.

6. No Combination of Offers

- The Black Friday discount **cannot be combined with any other price reduction, promotion, contract rate, or special pricing previously agreed with B2BSG**.
- Only one promotional offer can be applied per order.

7. Delivery & Lead Times

- Standard B2BSG delivery terms apply.
- Lead times may vary based on stock levels and order volumes during the promotional period.

8. Returns & Cancellations

- Standard B2BSG returns policy applies.
- Custom-coded or customer-specific items are **non-returnable**.
- If an order is cancelled after dispatch, return charges may apply.

9. Non-Transferability

- Black Friday discounts cannot be exchanged for cash or used as credit against other B2BSG products or services.

10. Errors & Omissions

- B2BSG reserves the right to correct pricing errors or inaccuracies in promotional material at any time.

11. Right to Amend or Withdraw

- B2BSG may amend or withdraw the promotion at any time where reasonably necessary, without affecting orders already confirmed during the promotional window.